

General Care

All furniture should be treated with reasonable care. Our products are manufactured to a high standard, but like all fitted furniture, they are not designed to withstand excessive force, impact, misuse or environmental extremes.

Sliding Doors

- Always operate doors gently and smoothly.
- Do not slam, bang or force doors against the carcass or end stops.
- Do not swing, hang or lean on doors.
- Tracks must be kept clean and free of dust, debris and pet hair. Regular vacuuming is recommended.
- Do not apply oils, sprays, polish or lubricant to the running wheels or track system, as this can damage components and affect performance.
- Mirrors and panels should be cleaned using standard glass cleaner or non-abrasive household cleaner.
- Soft closing doors: the doors should be left to close on their own. Do not physically close them, you will break the mechanisms.

Hinged Doors

- Close doors gently. Forcing doors shut may damage hinges or soft-close mechanisms.
- Soft-close doors must be allowed to close on their own once released. Do not push them closed manually.
- Doors must not be opened beyond their natural hinge stop point.
- Do not hang heavy items from handles or doors.

Drawers

- Do not overload drawers beyond reasonable domestic use.
- Avoid slamming drawers shut.
- Do not sit, stand or lean on open drawers.
- Ensure drawers are fully closed before operating adjacent doors.

Cleaning

- Use a soft cloth with mild, non-abrasive household cleaner.
- Do not use:
 - Bleach
 - scouring pads
 - solvent cleaners
 - PVCu cleaners
 - abrasive sprays

Excessive water, steam or heat exposure should be avoided. Always dry surfaces after cleaning.

Environmental Conditions

Furniture should be used in normal domestic indoor conditions.

Damage may occur if products are exposed to:

- excessive heat
- excessive moisture or humidity
- condensation
- direct prolonged sunlight
- standing water
- Edge materials and adhesives may fail if subjected to such conditions.

Lighting Installations

Where lighting is installed:

- ventilation gaps must not be blocked or sealed
- fittings must not be altered
- only qualified electricians may carry out electrical work

Adjustments & Repairs

Furniture components such as hinges and runners may require minor adjustment over time due to normal settlement of buildings or flooring. If adjustments are required:

Do not attempt repairs yourself or instruct third parties.

Unauthorised adjustment or repair may invalidate guarantees and warranties.

Contact our workshop directly for assistance.

Warranty Protection Notice

Guarantees apply only where products are:

- used as intended
- properly maintained
- not altered or tampered with
- not subjected to misuse, neglect or accidental damage

Reporting Issues

Any issues or concerns should be reported as soon as reasonably possible after discovery so they can be assessed and resolved promptly.

Failure to follow these care and use instructions may affect product performance and may invalidate applicable guarantees.